

CRE Contacts & Popular Vendor List

May 2026

Irene Berest

CRE Community Manager
novelehomeowners@ncmhoa.com

303-200-0065 M-Th: 9-4, Fri: 9-1

Irene Berest of Novele Community Management provides the day-to-day management services for all community issues and is the focal point for homeowner services, questions, billing and reporting of issues, etc.

Emergency Numbers

FIRE DEPARTMENT	South Metro Fire Station #40 (non-emergency)	720-989-2241
SHERIFF DEPARTMENT	Douglas County (non-emergency)	303-660-7500
DOUGLAS CO. ANIMAL CONTROL	Douglas County Sheriff	303-660-7500
COLORADO PARKS & WILDLIFE	Wildlife issues, including sick and injured	303-291-7227
UC HEALTH HOSPITAL	Highlands Ranch	720-516-1000
CHILDRENS HOSPITAL	Highlands Ranch	720-478-1234
ROCKY MOUNTAIN POISON CONTROL		800-222-1222

CRE Popular Vendor List

INTERNET	Xtream Internet	Support@xtreaminternet.com	970-305-5855
TRASH (HOA Provided)	HBS Trash	https://hbstrash.com/	720-547-8600
MOWING & Landscaping	Tree's Landscape	Phai Hoang (goes by "Tree")	720-532-6712
NOXIOUS WEEDS	CRE – College Student	Jack Letzelter Jackletz333@gmail.com (texting is preferred communication)	720-363-9951
SHRUBS & FLOWERS	GardenScapes	Jacki Hein Garden_Scapes@hotmail.com	303-905-4106
SPRINKLERS	Cold Snap Sprinklers	Scott http://www.coldsnapsprinklers.com/	303-489-0445
LEAK DETECTION	American Leak Detection	https://www.americanleakdetection.com	303-536-5889
FIRE SPRINKLERS	Extreme Fire Protection	Tim Burke https://extremefp.com/	303-389-9910
PAINTERS	American Painting	Tom Antonopoulos PaintersinColorado@gmail.com	303-587-8000

The Metro District Rules & Regulations is the governing document for all septic, well & water meter repair issues.

SEPTIC SYSTEM	– The Metro District schedules & pays for annual inspections & required tank pumping (typically every 2-4 yrs). – The lot owner is responsible for all other maintenance and repair costs.		
	Douglas County Septic		303-841-1175
WELLS	<u>Notify the Community Manager or Metro District ASAP of required repairs:</u> – The Metro District is only responsible for repair of components inside the well casing and the water meter: - o For reimbursement of such repairs, submit bills & documentation to the Community Manager. - o The well Permit Document must remain in the name of the <u>CRE Metro District</u>; do not change it. – The lot owner is responsible for repair & maintenance of all other well and water system components.		
	Colorado Water Well ***preferred vendor***	Dan Nelson (GM) djnelson@pumpman.com	W: 303-892-9053 C: 720-934-4057
	Hier Drilling	Kevin Person	303-688-3012
	Hamacher Well Works	Alan	719-541-2460